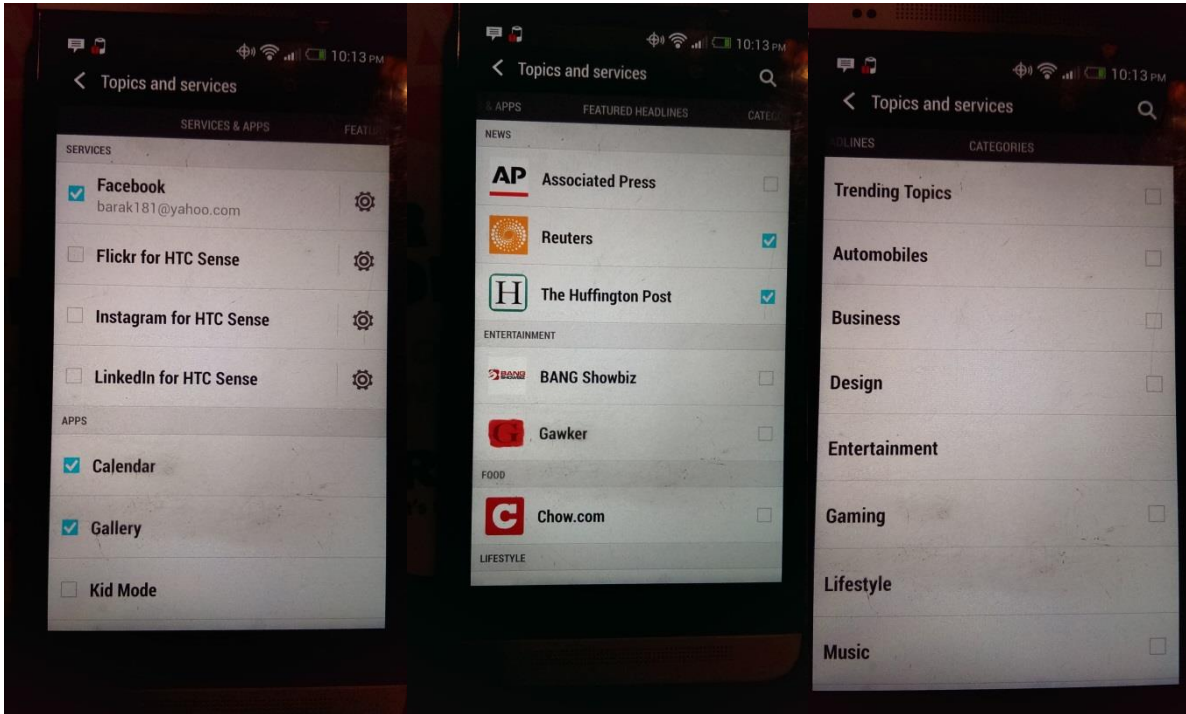
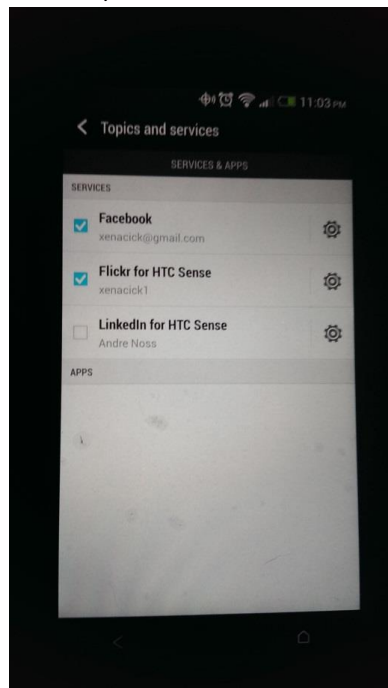


The BIG problem's I have currently are:

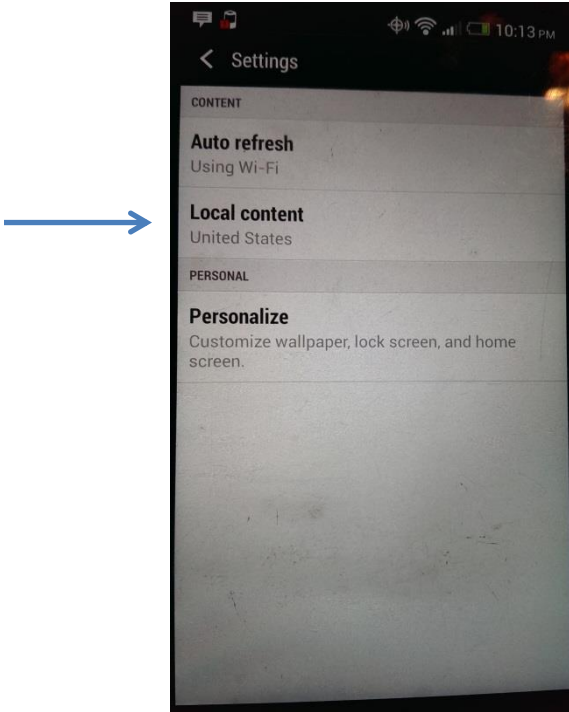
1. When I enter the menu (three dots) from the main Blinkfeed screen and press "Topics and Services" **EVERY OTHER PHONE I HAVE LOOKED AT ON VERIZON** starts at a Sub-menu page in which Apps installed on your phone (that can be used on Blinkfeed) are all listed and separated into categories.
2. Like you can see below from pictures taken of my Husbands phone (which is a HTC One on Verizon) same phone! See example photo's below: (Ordered like they are when you swipe)



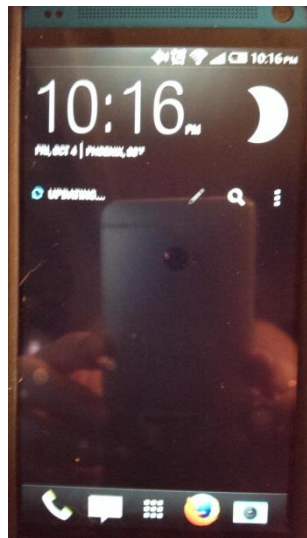
3. If you NOTICE the above menu compared to the menu below, my phone doesn't show the alternate (swipe) sub-menus. My phone's (below) menu doesn't have any other menu customization options by swiping; you can clearly see his does (above three screens).



4. I also am missing an entire option in the “Settings” screen, my phone doesn’t have a “Local Content” option to set. (As seen on my husband’s phone below)



5. Lastly the Blinkfeed main home page shows NOTHING but black space, and continually just says it’s updating. Updating what I don’t know because I cannot set ANY of the display options. This is draining my battery AND eating up a bunch of Data because it’s constantly trying to ‘find’ information which isn’t set up!



It angers me tremendously that I have had to explain, again, and again, and again, my technical issues are, and yet am being treated like I don’t know crap about tech, when I do. It’s as if no one is actually listening/reading what I am saying and processing that information so I can get some support!!!!!!!!!!

So don’t say go back to Verizon, because I talked with them numerous times, every time they say to contact you, HTC! This is a HTC device, and unless you remove the Verizon block so I can root to customize it the way I want, then help figure out what the heck is wrong with it!