



SOFTWARE UPGRADE

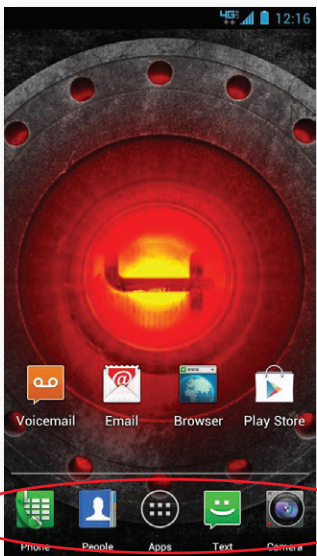
# GET THE MOST OUT OF YOUR DROID 4 BY MOTOROLA.

When you rely on Verizon Wireless, you know you are getting the cutting-edge devices and technology needed to keep your business running at full speed. Not only are you backed by the largest high-speed wireless network in America, but we make sure your device is performing at maximum capacity to keep you productive and efficient.

Verizon Wireless is pleased to announce a new software upgrade, 6.16.217.XT894.Verizon.en.US, for your DROID 4 by Motorola. This update includes an upgrade to the Android Operating System 4.0.4 (Ice Cream Sandwich and Global Roaming Capabilities).

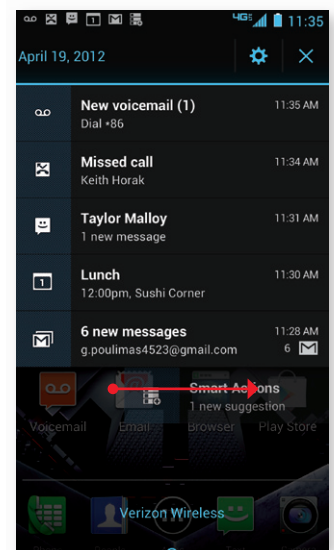
Verizon Wireless and Motorola encourage you to download this upgrade.

## LAUNCH BAR



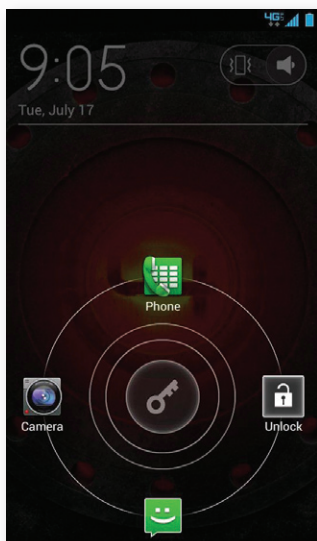
The home screen now includes a customizable Launch Bar. You can easily drag apps, shortcuts and folders in and out of the Launch Bar for access from any home screen.

## NOTIFICATION CURTAIN



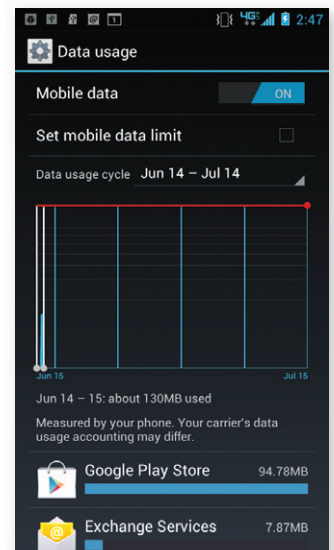
Enhanced notifications window include access to settings menu and new swipe to dismiss functionality for individual notifications.

## DIRECT ACCESS LOCK SCREEN



The direct access lock screen takes you directly to Camera, Text, Messages, or Unlock.

## USAGE

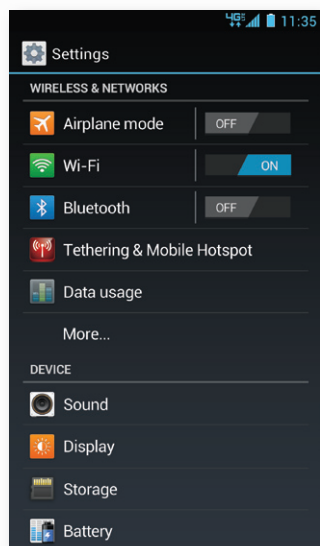


Monitor your data usage all in one place. Set warning levels, check individual app usage or turn off data completely.

**Important Note:** The on-device Data Usage meter may not match the amount of data for which the customer will be charged by Verizon Wireless.

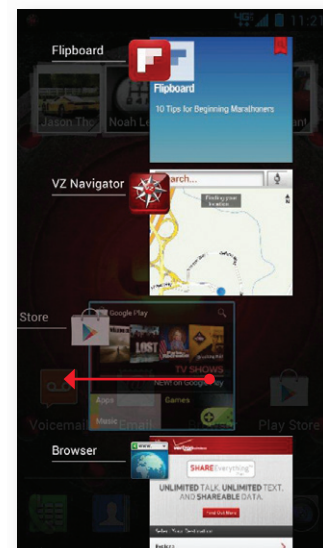
The My Verizon Mobile app reflects billable data usage and best indicator of how much of the current month's data allowance has been used.

## ORGANIZED SETTINGS



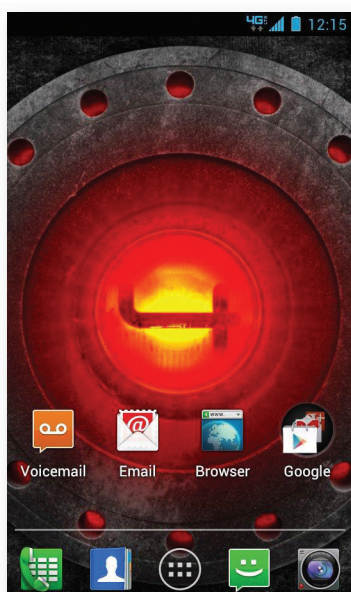
Settings have been organized into logical groups. Take action without leaving the Settings menu.

## MULTITASK



Multitask with ease using the Recent Apps Feature. Just press and hold the Home Key to access and easily switch applications by tapping on thumbnails or swipe away apps that you are done with to close.

## CREATE FOLDERS



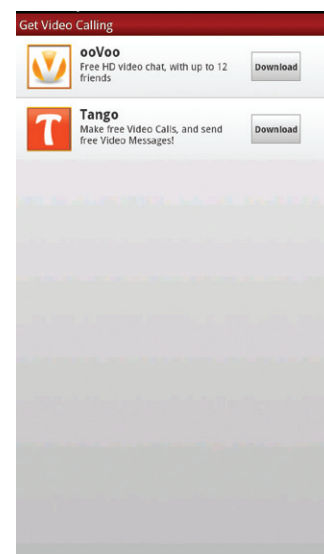
Easily create folders by dropping one app on top of another. You can also add a name to specify the folder contents.



The addition of a new Video Calling icon to the apps menu makes it easy for you to begin making video calls to your friends, family, and coworkers with the free video calling apps ooVoo and Tango. These free apps, designed for your mobile phone, let you see and hear the person you're calling, whether you're on 4G LTE or Wi-Fi.\*

\*Data usage applies for use of apps.

## VIDEO CALLING





**Also, with this upgrade, your device will now run on Android 4.0.4 (Ice Cream Sandwich). Here are some of the key features of this operating system:**

#### Issues Corrected / Enhancements - OS Upgrades

- Device is enabled for Global Roaming. Now take advantage of voice and data services in over 205 countries worldwide. For additional information and support please visit [www.verizonwireless.com/global](http://www.verizonwireless.com/global).

#### Application Updates

- Integration of new version of Backup Assistant Plus.
- Mobile IM has been removed.
- Color for Facebook application is preloaded.

#### Enhanced Customer Support with Verizon Remote Diagnostics

New customer care solution to improve customer service experience. When a customer calls into Verizon Wireless customer care, this solution, with the customer's permission, allows support personnel to remotely view the user's device for device training, application demonstrations and troubleshooting.

#### Email / Messaging

- Improved Stability and connectivity with Email.
- Successfully download and save ringtones.

#### Stability and Performance Improvements

- Mobile Hotspot - Improved connectivity.
- Reduced device resets and power cycling.
- Camera quality has been improved for better pictures.
- Improved My Gallery performance.
- Voice Mail Notification shows the correct of unread messages.

#### User Interface

- Updated Mobile Hotspots Icon.
- Visual Voice Mail shortcut on home screen changed to a standard voicemail shortcut.
- Clear Contact pictures are displayed for phonebook contacts.



**4G LTE**

For step-by-step instructions on how to perform the download, please visit [verizonwireless.com/droid4support](http://verizonwireless.com/droid4support)